



August 1, 2014

To our neighbours,

As a member of the Chemistry Industry Association of Canada ("CIAC"), CCC has made a commitment to keep the public informed of our efforts in the area of protecting public health, safety and the environment. As your business or residence is within a short distance of one of our distribution centres, we thought you would be interested in knowing something about the steps we have taken to meet these responsibilities.

First and foremost, the local Emergency Services are very familiar with our operations. The local fire departments are invited to our facilities to familiarize themselves with our operational and emergency procedures and to participate in training exercises.

In the event of a fire, which has been determined to be our Worst Case Scenario, or other emergency, they would be on the scene in less than ten minutes and, because they are familiar with our operations, they will know exactly what to do from the moment they arrive. They know, for example, the mix of chemical products we handle and how best to contain a fire or other emergency situation and the appropriate measures to be taken to protect you in the event of an emergency.

It's important for you to know that ours is not a manufacturing operation. We operate warehousing and distribution centres, handling a wide range of chemical products used by Canadian industry. The fact that we are not in the manufacturing business certainly reduces the probability of fire or other emergency situations. This has not stopped us though from taking every possible precaution to ensure that our operations present the lowest possible risk to you and our other neighbours.

Take our warehouses as one example. All hazardous products are stored with environmental and safety protection in place. All warehouses are equipped with modern fire protection systems that are monitored at all times. Air monitoring, fire separation walls, in-rack sprinkler systems and intrinsically safe electrical equipment are just a few of the safeguards in place.

All sites have completed Risk Assessments, Security Vulnerability Assessments and Worst Case Scenarios. These are intended to recognize a potential hazard before an incident occurs allowing us to take the necessary steps to reduce or eliminate the risk. These have all been done using specialized processes with the help from professional consultants.

While all of these carefully considered safety precautions are good from the public safety perspective, they are also good for business. We receive preferred insurance rates from our insurance company due to the safety precautions we have built into our operation. That means our insurance company, which played a key role in developing our safety systems and procedures, is satisfied that every possible risk to public health, safety and the environment resulting from our operations has been reduced to the absolute minimum. We are also verified every three years by the CIAC to ensure we meet the Responsible Care ethic. The results are detailed on the CIAC website at www.canadianchemistry.ca. The report is under Sulco Chemicals Ltd, which is a wholly owned subsidiary of Canada Colors and Chemicals Limited.

Our drivers are fully trained in handling and transporting chemicals. They recognize the hazardous nature of the products they transport and follow strict policies and procedures at all times.

If there is anything else that you would like to know about the steps we have taken to ensure that our operations present the absolute minimum risk to your health or safety, please get in touch with us. I would be pleased to answer any questions or to provide you with additional information. Please feel free to contact me.

Sincerely,

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