



May 2019

Dear Valued Customer:

We appreciate your continued support and business. DuPont is committed to providing you with excellent value and choice of products that meet your needs. Our commitment to you is focused on offering quality products, new product development application support, and many other forms of support by DuPont and its authorized distributors.

Canada Colors and Chemicals Ltd., is an authorized distributor for DuPont's Transportation & Advanced Polymers division in Canada.

From time to time, we become aware of parties that offer DuPont engineering polymer products in the marketplace. These parties commonly represent themselves as "brokers". For clarity, DuPont does not distribute its products through these "brokers". Our products are only supported through purchases made directly from DuPont or its authorized distributors. This support includes, the provision of certifications¹. As such, any problems you may encounter by using these resins, including quality related issues, will not be eligible for support from DuPont or its authorized distributor.

If you encounter any organizations claiming to provide genuine DuPont engineering polymer products other than through DuPont or its authorized distributor, we would appreciate you bringing the situation to our attention.

Best regards,

Terry Radcliff

Terry Radcliff
Sales Director, ICE, Distribution, Multibase
Americas

¹ Product certification are non transferable, and is valid only to the first end user purchasing this product directly from DuPont or from a DuPont-authorized distributor. Product and/or product certification obtained from an unauthorized source is assumed counterfeit, and DuPont makes no warranties and assumes no liability in connection with the use of product or product certification obtained from an unauthorized source.